



## SCHMELZER INDUSTRIES PRODUCT WARRANTY

### **INTRODUCTION:**

Schmelzer Industries warrants its products to be substantially free of tears, holes, glass beads, grease or other visible contaminants. Because of numerous factors affecting results, Schmelzer Industries makes no other warranty of any kind, expressed or implied, including those of merchantability and fitness for any particular purpose. It does not warrant against end user process, application or product performance nor does the company assume any responsibility or liability arising out of the use of its products.

### **STORAGE:**

Unless otherwise noted, all glass fiber veils and reinforcement materials should be stored in a cool, dry location. Storage temperature should be between 50F (10 C) and 95F (35 C) with relative humidity below 85%. All materials must remain in original packaging, with the original label and resting on pallets until just prior to use.

### **WARRANTY DURATION:**

Materials are warranted for six (6) months, beginning on the original ship date from Somerset, Ohio. Solely at Schmelzer Industries discretion, the defective material may either be replaced or credited to the customer's account.

### **LIMITATIONS:**

Claims for shortages or errors shall be made within thirty (30) days, and claims for defective articles shall be made by Buyer in writing within six (6) months from the date of delivery of the articles giving rise to such claim, and Seller shall be given the opportunity to make an adequate investigation, either by inspection at Buyer's place of business or by having such articles returned to Seller's factory at Seller's expense, Seller shall not be liable for more than the price received for any defective articles.

### **CUSTOMER RESPONSIBILITY:**

To file a warranty claim, the customer must, upon discovery, immediately notify the Schmelzer Industries at 1-740-743-2866. Please have the original label information available. Customers may not withhold payment on subsequent invoices while a claim is being processed.

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